



# Manaaki Tāngata

Victim Support





**here**  
for  
*you*

**24/7**

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**365**

**days of the year**

**Victim Support provides a free, nationwide support service for people affected by crime, trauma, and suicide in Aotearoa New Zealand. We help our clients to find safety, healing, and justice after crime and other traumatic events.**

Whether you experienced the incident yourself, you're a close family member, or you're a witness, Victim Support are here for you. You can call us 24/7 on **0800 842 846** to be connected with a Support Worker.



*We're  
available*

**24/7**

**Our service is free,  
personal, confidential,  
and available throughout  
Aotearoa New Zealand  
for as long as you need us**

You can also see our helpful website **[www.victimsupport.org.nz](http://www.victimsupport.org.nz)** for more information – look under GET SUPPORT and PRACTICAL INFORMATION.

# How we can help

## Our Support Workers can help you with:

- someone to listen, talk with, and support you to cope through trauma and loss
- understanding your rights and making informed choices
- information and help to answer your questions
- accessing local services to suit your situation
- practical support and assistance to deal with things like funeral and coronial processes
- someone to assist and support you at any court trials, hearings, restorative justice or dealing with police or other government agencies
- preparing Victim Impact Statements or other important documentation
- financial assistance for victims and witnesses of serious crime to help with the costs of recovery and participation in the justice process.

### If you or someone else is in immediate danger:

- call **111** and ask for the Police
- if you can't talk, call **111** and when someone answers, press **55** on a mobile or any number on a landline to be put through to the Police.

### If English is your second language

If you require support in your first language, Victim Support can connect you with an interpreter over the phone. Call us on **0800 842 846** and let us know. We will also try to match you to a Support Worker who speaks your language.



**Anyone can find themselves a victim of crime or trauma, whether it be coming home to a burglary; learning a loved one has died suddenly by suicide, accident, or homicide; or surviving a natural disaster.**

For more than 35 years Victim Support has been helping hundreds of people every week who are recovering from what are often heart-breaking situations in their lives.

## Get involved



Keep in touch, volunteer or donate to help support our work.  
**[victimsupport.org.nz](https://victimsupport.org.nz)**

We rely on donations to continue our work. If you'd like to donate, scan the QR code below. No one should ever have to bear the pain of a loss or crime alone.



**CONTACT**

**Get help: 0800 VICTIM (0800 842 846)  
[victimsupport.org.nz](https://victimsupport.org.nz)**