

Corporate Services



3 November 2021

Dear [REDACTED]

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2021136

I refer to your Official Information Act request partially transferred to district health boards by the Ministry of Health on 12 October 2021 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

10. How long does a 'vulnerable' person remain in the system post discharge, so that access to support can be expedited quickly should the need arise

19. What risk / benefit model is utilised to assess a person's vulnerability who has been discharged from 'active' support when changing national events could potentially trigger a relapse in their mental ability.

In response to question ten, when an individual's care is transferred from secondary mental health and addiction services to the General Practitioner, that process involves a written plan that includes what to do in case things do not go well following the transfer of care.

The written plan is held by the individual and shared with significant others such as their General Practitioner, family etc. Their health records, which includes the plan are available electronically and held indefinitely. These can be accessed by General Practitioners and some non-Governmental organisations in Hawke's Bay where necessary and clinically appropriate.

Anyone who has been referred, re-referred or has referred themselves to mental health and addiction services are triaged and the service responds appropriately according to the urgency and severity of the assessed needs.

In response to question 19, an individual's strengths and vulnerabilities are assessed by registered health professionals. A plan is written and describes what will happen, outlining who will do what should things not work out well for the individual following the transfer of care from specialist mental health and addiction services to their General Practitioner.

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

C H I E F E X E C U T I V E ' S O F F I C E
Hawke's Bay District Health Board

Telephone 06 878 8109 Fax 06 878 1648 Email: ceo@hbdhb.govt.nz; www.hawkesbay.health.nz
Corporate Office, Cnr Omaha Road and McLeod Street, Private Bag 9014, Hastings 4156, New Zealand

Yours sincerely

A handwritten signature in black ink, appearing to be 'Chris Ash', written in a cursive style.

Chris Ash
Chief Operating Officer

cc: *Ministry of Health via email: SectorOIAs@moh.govt.nz*
oia@hbdhb.govt.nz