

Corporate Services



2 August 2021

(name and contact details redacted)

Dear (name redacted)

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2021077

I refer to your Official Information Act request dated 5 July 2021 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

1. How frequently people are waiting more than 15 minutes to be handed over to a and e from the ambulance.

Hawke's Bay DHB has interpreted your request to be based around winter months (per question two).

From 1 June 2021 to 29 July 2021, a total of 2,054 people arrived by ambulance. Of those, 54 (2.62%) people waited longer than 15 minutes.

The average wait time between admission to ED and being first seen by a triage nurse when arriving by Ambulance has consistently been between 2-3 minutes over the last three financial years.

2. How does this winter compare to the previous three years?

This compares to:

- 28 out of 2976 handovers in 2018 (less than 1%)
- 78 out of 2884 handovers in 2019 (2.7%)
- 101 out of 3055 handovers in 2020 (3.3%)

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

CHIEF EXECUTIVE'S OFFICE
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