

Corporate Services



2 July 2021

(Name and contact details redacted)

Dear (name redacted),

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2021068

I refer to your Official Information Act request dated 10 June 2021 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

The number of scheduled COVID-19 vaccination appointments that were missed by people for each month to date in 2021.

Hawke's Bay DHB has used multiple systems to book vaccination appointments for Group one, two and three. These include an outpatients booking system, group bookings via employers or aged care facilities, for example, as well as patient bookings via individual General Practice management systems within the community.

Due to different ways people have been booked for vaccinations to date, the DHB is unable to provide a response to your question. To do this would take considerable time and resources to source and collate information. Therefore, under section 18 (f) of the Official Information Act 1982 relating to substantial collation and research, Hawke's Bay DHB declines your request.

From 12 July Hawke's Bay DHB will be able to identify Did Not Attend (DNA's) who are booked in the National Immunisation Booking System (NIBS) to our mass vaccination clinics.

However, the DHB will not have visibility of people who have DNA'D to third party providers (GP/Pharmacy/Maori Providers) or to some pop-ups which will sit outside of the NIBS.

If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602. Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

Chris McKenna
Senior Responsible Owner – Programme Lead COVID Vaccination Rollout.

cc: Ministry of Health via email: SectorOIA@moh.govt.nz oia@hbdhb.govt.nz

C H I E F E X E C U T I V E ' S O F F I C E
Hawke's Bay District Health Board

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