

# Corporate Services



4 May 2021

(name and contact details redacted)

Dear (name redacted)

## **YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2021022**

I refer to your Official Information Act requests transferred to district health boards by the Ministry of Health on 9 March 2021 and on 25 March 2021, where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

### ***Do you have a marae accessible to Māori inpatients in DHB psychiatric units?***

Yes. Whare Mihiroa and whānau accommodation is based on the Hawke's Bay Hospital campus, Hastings. As well as specific services for Māori, Hawke's Bay DHB is committed to providing treatment and care that is both accessible and culturally acceptable to Māori. To achieve this, a number of services, including mental health and addictions, have designated Māori positions to ensure specific services are provided for Māori, supported by Māori.

### ***Please advise in exact terms the measures the DHB uses to ensure the Tino Rangitiratanga of Māori inpatients in [your] psychiatric inpatient unit***

Hawke's Bay DHB works hard to achieve Tino Rangitiratanga for all of our whaiora. The DHB has Kaitakawaenga based in our Inpatient service, Child Adolescent and Family Service and Community Mental Health Teams. Our Kaitakawenga provide:

- Cultural audits
- Cultural assessment
- Cultural case management
- Liaison with Māori within the community
- Referrals to other services and/or agencies
- Te Reo/Tikanga Māori support for patients and staff
- Advice and support to Māori patients and their whānau

Whaiora and whānau are supported to work in partnership in developing and reviewing their care and treatment plans. The DHB also values input by consumer advocates, family advocates and a Partnership Advisory Group (PAG). PAG is a group of individuals with lived experience who work in true authentic partnership with the Mental Health and Addiction Services to co-design services for Whaiora.

Teams also have very close working relationships with our Kaupapa Māori Mental Health and Addiction Service Te Taiwhenua o Heretaunga, who also provide crisis respite services as alternatives to inpatient admission, where appropriate.

The DHB is in the process of implementing a new "crisis hub" Te Tawharau, announced by Health Minister Andrew Little last month, which has been co-designed with the community, Māori, support agencies, clinicians, individuals and whānau with lived experience.

The DHB is also in the process of appointing a new Kaiwhakataki Hinengaro Māori (Māori Mental Health Advisor) role which will operate at directorate level toward achieving equity for Māori.

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**CHIEF EXECUTIVE'S OFFICE**  
Hawke's Bay District Health Board

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I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

Chris Ash  
Chief Operating Officer, Provider Services  
TE PUNI RATONGA

cc: *Ministry of Health via email: SectorOIAs@moh.govt.nz*  
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