

29 January 2021

(name and contact details redacted)

Dear (name redacted)

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2020159

I refer to your Official Information Act request dated 10 December 2020 where you requested information from Hawke's Bay District Health Board (Hawke's Bay DHB). Your questions and the DHB's response is provided below:

Please provide the following information:

1) The name, location and number of beds for each mental health and intellectual disability unit (this includes forensic units) operated by your DHB.

Hawke's Bay DHB operates one dedicated inpatient mental health facility; Ngā Rau Rākau has 23 beds and is located on the Hawke's Bay Fallen Soldiers' Memorial Hospital campus, Hastings.

2) All reports carried out by the Ombudsman in the past five years on any one of these units.

Please refer attached copy of:

- Office of the Ombudsman OPCAT report 20 October 2017
- Office of the Ombudsman OPCAT report 15 April 2019

3) For each unit, please provide the occupancy data for the 12 months ending November 30. What I mean by this is the average occupancy (in bed numbers) each month and the number of times the unit was caring for more patients than it had beds.

Please refer to the table below for average occupancy rates for the 12 months ending 30 November 2020; over this period there were 107 days where Ngā Rau Rākau occupancy exceeded available beds.

	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20
Occupied Bed Days	661	636	605	649	729	707	685	712	700	705	742	669
Resourced Bed Days	713	713	667	713	690	713	690	713	713	690	713	690
Occupancy Rate	92.7%	89.2%	90.7%	91.0%	105.7%	99.2%	99.3%	99.9%	98.2%	102.2%	104.1%	97.0%

4) Please describe what strategies your DHB employs to house and care for people in mental health and intellectual disability units if there are too few beds. Does your DHB turn office space/seclusion rooms into bedrooms? If not, how do you manage demand.

A number of strategies are used when there is a high demand for acute inpatient beds. Patients are assessed to ensure the most appropriate arrangements are made and to ensure the safety of all patients and staff is maintained. Options available include:

- admission to a general ward within Hawke's Bay Fallen Soldiers' Memorial Hospital until such a time as a bed becomes available in Ngā Rau Rākau (mental health inpatient unit).
- transfer to a local community-based residential respite service provided by a contracted NGO (Non-Governmental Organisation)
- Utilise seclusion or interview rooms within Ngā Rau Rākau - repurposed to provide additional bed space.

5) Please provide the most recent engineering/building report for each of your mental health and intellectual disability units (again, this includes forensic units).

Ngā Rau Rākau is a new building completed in 2016; there has been no requirement for engineering or building reports since this time.

6) Please provide the self-assessment data collected by your DHB and submitted to the Ministry of Health for each of your mental health and intellectual disability units.

Please refer to Appendix One for Ngā Rau Rākau self-assessment data.

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely



Chris Ash
Chief Operating Officer, Provider Services
TE PUNI RATONGA

cc: Ministry of Health via email: SectorOIA@moh.govt.nz
oa@hbdhb.govt.nz

Appendix One: Self assessment data for HBDHB's Ngā Rau Rākau Mental Health Inpatient Unit

City / Campus	Building name	Services in Building	Owned or Leased (O/L)	Seismic Importance Level	Has the Building Been Assessed (Yes/No)	If Assessed, Date of Last Assessment (DD/MM/YY)	Assessed NBS (%)	Assessment Type <i>if other, use Comment field to specify</i>	Critical Structural Weakness Identified? (yes/no) <i>if yes, use Comment field to specify</i>	Drop Zone Issues Identified? (yes/no) <i>if yes, use Comment field to specify</i>	Comment	Is Building Occupied? (Yes/No)	If Occupied, Details of Occupation	If Occupied, Detail the Basis of Continued Occupation (include reference to Board decisions, engineering and legal advice as appropriate)	Is a First or Subsequent Assessment Planned?	Date of Next Assessment (DD/MM/YY)	Future Work Planned? (Include Details of Interim or Permanent Remediation and/or Indicative Costs if known)	General Comment or Issues	Criticality	Rating	Comments
Hastings	Hastings HA04	Mental Health Inpatient Unit	O	IL3	Yes		100%	Formal Structural Assessment/ Detailed Assessment	No		New Build 2016	Yes	Clinical services provided		No		Nil	Constructed in 2016	S4	14	

CHIEF EXECUTIVE'S OFFICE

Hawke's Bay District Health Board

Telephone 06 878 8109 Fax 06 878 1648 Email: ceo@hbdhb.govt.nz; www.hawkesbay.health.nz
 Corporate Office, Cnr Omaha Road and McLeod Street, Private Bag 9014, Hastings 4156, New Zealand