

26 August 2020

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED]

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2020043

I refer to your Official Information Act request dated 11 March 2020 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

- 1. In the past 12 months, in terms of surgery that has been classified as "urgent" by the DHB, how many patients have been told they would need to wait 20 weeks, 30 weeks, 40 weeks or more for their procedure? Please provide a breakdown to show the number of patients and the waiting time estimation.***
- 2. When referring to "surgery", I'm seeking information on waiting times for general surgery, urology, gynecology, ophthalmology or neurology etc. Please include in the breakdown to show the corresponding wait times for each of these surgical specialities.***

Patients whose surgery is classified as urgent would not be told they have to wait 20, 30 or 40 weeks to receive treatment. Patients on cancer or other urgent pathways we aim to treat within two weeks. Performance against our total planned (elective) care is reported on a monthly basis to the DHB Board.

Please refer to the ESPI 5 indicator reporting in the Provider Arm section of the monthly Board reports available here: <https://hawkesbay.health.nz/about-us/meeting-agendas-and-minutes/board-meetings-2020/> . The Elective Services Performance Indicator (ESPI5) reports on patients given a commitment to receiving treatment within four months .

Hawke's Bay DHB provides the following data as at July 2020 in response to questions 1 and 2 for people waiting greater than 4 months and 6 months in the following table. As noted in the DHB's Board meeting August 2020 intensive work is underway to increase onsite productivity and outsource some elective procedures.

Refer <https://hawkesbay.health.nz/assets/Board-Meetings-from-2017/2020-Board-Meetings/BOARD-papers-for-meeting-19-August-2020-PUBLIC.pdf>

Specialty	Waiting as at 31 July 2020					Average volume over 4 months August 19 to July 20	Average volume over 6 months August 19 to July 20	Average Wait Time for Discharges between August 19 and July 20
	Total Waiting	4 Months +	% 4 Months +	6 Months+	% 6 Months +			
Cardiology	28	0	0.0%	0	0.0%	0.3	0.0	66.4
Ear Nose & Throat	108	59	54.6%	27	25.0%	34.3	16.9	85.8
General Surgery	465	200	43.0%	119	25.6%	134.1	89.9	68.7
Gynaecology	192	84	43.8%	49	25.5%	59.5	33.0	101.4
Maxillofacial+Dental	158	49	31.0%	31	19.6%	59.5	26.8	91.7
Ophthalmology	342	178	52.0%	104	30.4%	86.6	36.1	83.1
Orthopaedics	288	85	29.5%	35	12.2%	75.5	31.7	114.8
Urology	177	57	32.2%	24	13.6%	28.4	16.5	74.0
Grand Total	1,758	712	40.5%	389	22.1%	478.2	250.9	86.7

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

Chris Ash
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