

Hawke's Bay District Health Board have two Maternity Services Consumer Members, Gabby Allen and Lou Curtis, who want to hear about your experiences.



Their role is to liaise with mothers, fathers and whānau to gain an understanding of what is working well within the services, what isn't working well and what needs to be developed further.



The service is ever evolving and by sharing your thoughts, comments and suggestions with either of the consumer members, your voice and views will play a vital part in how care is delivered and how the maternity service is shaped in the future.



The consumer members can be contacted directly by email, can be written to (see mailing address below) or can be found out and about in the community at consumer coffee groups, meetings and forums.

Discretion and privacy will be maintained throughout any contact you may have with the consumer members.

Mailing address: Maternity Consumer Member: C/O Maternity Governance Team,
Maternity Services, W C & Y Services
Hawke's Bay District Health Board, Private Bag 9014, Hastings 4156

### **HAVE YOUR SAY**

Another way to have your say in an anonymous way is to complete our online consumer survey at <a href="https://www.ourhealthhb.nz/">www.ourhealthhb.nz/</a>
Hawke's Bay Maternity





### SHARE

If you would like to share your pregnancy, birth and parenthood journey with the Hawke's Bay community please visit our maternity Facebook page and message in your words or photos.



### **UPDATES**

Updates of what's on and what's happening in our service can be also be found on our Hawke's Bay Maternity Facebook page, the maternity pages on www.ourhealthhb.nz and around our facility.

## LOUISE CURTIS



Lou is mum to son Liam, born at Ata Rangi in 2014.

She has a passion for high standard quality care, and as a result of Liam's birth, a new-found passion for pregnancy, the birth experience, babies and families.

Hawke's Bay born and bred, she describes the transition to motherhood as "awe inspiring" and now wants to use her experience and the understanding she has gained of Hawke's Bay Maternity Services to support others.

# Maternity Services Consumer Member

"I would love to support you to have your say, share your thoughts and provide feedback of your experiences. I would love to hear what's important to you about maternity care for you, your baby and your whānau and how you would like the service to meet your needs in the future."

Lou Curtis maternity.consumermember@hbdhb.govt.nz



"Be your baby's voice"



